

SUMMER 2020 FACT INFO SHEET

NAME OF THE HOTEL :		HEDEF BEACH HOTEL	
DATE OF FACT-SHEET FILLING IN	10/5/2019		
NAME, POSITION AND EMAIL OF THE PERSON FILLING THE FORM	Emel Karatoprak - Front Office Manager		
CATEGORY OF THE HOTEL (STARS)	5*		
	YES	NO	
DOES HOTEL HAVE AN OFFICIAL REGISTRATION CERTIFICATE?	YES		OFFICIAL CATEGORY: 5*
CERTIFICATES		NO	
ISO		NO	
BLUE FLAG		NO	
GREEN FLAG		NO	
OTHERS			
BOARD (BB,HB,FB,AL,UA etc)	UAI		
FOUNDATION DATE OF THE HOTEL			2012
LAST RENOVATION DATE AND RENOVATED FACILITIES			
AREA OF THE RESORT (m2)			30000
IS THE AREA SHARED WITH ANOTHER HOTEL? specify the name of the hotel	IF YES,		NO
PHONE NUMBER			0.242.5650442
FAX NUMBER			0.242.5651777
WEB ADDRESS			www.hedefbeach.com
POST ADDRESS			Konaklı kasabası/ ALANYA
LOCATION OF THE HOTEL PLEASE STATE THE NAME OF THE HOTELS NEARBY	ON THE LEFT (looking at the sea) vacant land	ON THE RIGHT (looking at the sea): Larissa Hotel	OPPOSITE (IN FRONT OF)Sea
DISTANCE (Km) TO THE AIRPORT (name of the airport)			110
THE NEAREST TOWN TO THE HOTEL/DISTANCE (Km)			Alanya/12
CONTACT INFORMATION	NAME & SURNAME	E-MAIL	
GENERAL MANAGER	LEVENT FİLİZ	levent@hedefresort.com	
SALES MANAGER	LEVENT FİLİZ	levent@hedefresort.com	
FRONT OFFICE MANAGER	Emel Karatoprak	info@hedefbeach.com	
RESERVATION MANAGER	Melike FİLİZ	info@hedefresort.com	

BUILDINGS	How many buildings	How Many Floors (including ground floor)	ELEVATORS	QUANTITY OF ROOMS
MAIN BUILDINGS	1	5	4	514
ANEX BUILDINGS	no			
BUNGALOWS	no			
VILLAS	no			
OTHERS, SPECIFY	no			

Does the hotel take deposit from the tourists upon check in? WHAT AMOUNT (PER ROOM/PER NIGHT/PER STAY)?	no
Male accommodation accepted? If yes , please specify between which dates?	yes/all seasons
Child accommodation accepted? If yes , which is above the age of children being considered?	yes/0-12.99
Is there Russian speaking staff (what departments)?	yes - Reception -Restaurant -Animation

POOLS					
OUTDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Heating (when)	WORKING HOURS	
	1- 950	Sweet water	no	08:00 - 19:00	
	2- 250	Sweet water	no	08:00 - 19:00	
INDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Free/Extra	Heating (when; please specify the dates)	WORKING HOURS
	120	Sweet water	Free	no	08:00 - 19:00
	2-				
	3-				

AQUAPARK	YES/NO	FREE/EXTRA	AQUAPARK'S WORKING HOURS	How Many Slides (for adults/ for kids)	Heated/not heated
	yes	FREE	10:00-12:00 / 15:00-17:00	3	not heated
WHEN WATER SLIDES START WORKING (DATE)	10:00-12:00 / 15:00-17:00				

FOR DISABLED					
	YES	NO	PRICE	DETAILED INFORMATION	
POOL LIFTS (outdoor pool/indoor pool)		NO		Sayra 2 / 10	

WHEELCHAIRS	YES			
RAMPS		NO		
EQUIPPED ACCESS TO THE SEA		NO		
EQUIPPED ACCESS TO THE BEACH	YES			

HOTEL FACILITIES	YES/NO	EXTRA/ FREE	PRICE (approximately)	Working hours
Spa center	YES	extra	changeable	08:00 - 20:00
Thalasso center	NO			
Beauty center	YES	extra	changeable	08:00 - 20:00
Hairdresser's	YES	extra	changeable	08:00 - 20:00
Laundry Service	YES	extra	changeable	08:00 - 20:00
Business Center	NO			
Internet Café/ corner	NO			
WI-Fi (specify in what places)	YES	free		lobby
Pets Allowed	NO			
Doctor	YES	extra	changeable	on request
Amphitheatre	YES	free		
Cinema	NO			
Shops	YES	extra	changeable	08:00-00:00
Money Exchange	YES	free		at reception
ATM	NO			
Credit cards accepted (VISA, Master Card, American Express etc)	YES (visa , master)			
Buggy Service at the hotel	NO			
Car Rental	YES	extra	changeable	at reception
Car parking (indoor/outdoor; free/extra)	YES	free		outdoor

CONFERENCE & MEETING			
CONFERENCE HALL'S NAMES	CAPACITY	SIZE (SQ.M)	TECHNICAL EQUIPMENTS (YES/NO)
Meeting Room	400	300	yes

Special Event Services			
EVENT	YES/NO	FREE/EXTRA	Description (details, included services)
Honeymoon Setup	yes	free	wine , fruits
Birthday Setup	yes	free	cake
Holiday Setup	no		
Repeat Guests	yes	free	wine , fruits

Sport / Fitness/ Health	YES/NO	EXTRA/FREE	PRICE (approximately)
GYM/FITNESS CENTER	yes	free	
SAUNA	yes	free	
TURKISH BATH	yes	free	
MASSAGE	yes	extra	changeable
JACUZZI	yes	extra	changeable
TABLE TENNIS	yes	free	
BOWLING	no		
BASKETBALL	yes	free	
VOLLEYBALL	yes	free	
BEACH VOLLEY	yes	free	
MINI FOOTBALL FIELD	no		
STANDARD FOOTBALL FIELD	no		
BICYCLE RENTAL	no		
AEROBICS	yes	free	
MINI GOLF	no		
GOLF	no		
BILLIARDS	no		
COMPUTER GAMES	no		
WATER SKI (SPECIFY IF THE LICENSE IS OBLIGATORY)	yes	extra	changeable
WINDSURFING (SPECIFY IF THE LICENSE IS OBLIGATORY)	yes	extra	changeable
BANANA	yes	extra	changeable
PARACHUTE	yes	extra	changeable
CANOE	yes	extra	changeable
DIVING CLUB	yes	extra	changeable
WATER BIKE	yes	extra	changeable
SPORT SCHOOL/LESSONS, Specify kinds of sports	no		

TENNIS COURTS	YES/NO	EXTRA/FREE	PRICE(approximately)
TENNIS COURTS	yes	free	
HOW MANY	1		
COURTS GROUND (HARD/GRASS/CLAY/ARTIFICIAL/OTHER)	concrete		
	Sayfa 4 / 10		

LIGHTING OF TENNIS COURT	yes	extra	20\$ per hour
TENNIS EQUIPMENTS	yes	free	deposit
TENNIS LESSONS	no		

ANIMATION	YES/NO	EXTRA/ FREE	Comments
DAY ANIMATION (POOL AND BEACH GAMES ETC.)	yes	free	
NIGHT ANIMATION (SHOWS ETC.)	yes	free	
ANIMATION LANGUAGES:	RUSSIAN,GERMAN,ENGLISH,TURKISH		
HOW MANY PEOPLE WORK IN ANIMATION TEAM	12		
WHEN ANIMATION TEAM STARTS WORKING (DATE)	With opening of the hotel		

DISCO	YES/NO	no
	Free/ extra	
	Drinks (included/not included)	

BEACH									
Distance from Hotel to the Beach		0m			Length of the Hotel own Beach:			100m	
Private Beach	yes	Public Beach				Private Part on the Public Beach			
Speciality of Beach:	Sandy	Pebble			Sandy& Pebble	yes	Platform	Length	
Entance to the sea (sand, pebble, corals and so on)		sand							
Road Between Hotel and the Beach	Yes/ No	no	Car Road				Public Promenade		
Is There an Underpass Between Hotel and the Beach?	no								
Is There any jetty?	no	If Yes how many? Length				Wood		Beton	Plastic

Shuttle Service to Beach	YES	NO	FREE	EXTRA	How many times per day?
		no			

	YES/NO	FREE/ EXTRA	PRICE (approximately, per day or per stay)
UMBRELLA (ON THE BEACH)	yes	free	
SUNBED (ON THE BEACH)	yes	free	
MATTRESS (ON THE BEACH)	yes	free	
BEACH TOWELS	yes	free	
PAVILLIONS (ON THE BEACH)	no	Sayfa 5 / 10	

FOR CHILDREN						
CHILDREN'S POOL	YES / NO	yes	Separate Children Pool	yes	Section in adult pool	no
QUANTITY OF CHILDREN'S POOL	INDOOR		1	OUTDOOR		2
BABY COT	YES / NO	yes	free			
MINI CLUB	YES / NO	yes	free			
MINI CLUB'S WORKING HOURS	10:00-12:00 - 15:00-17:00					
CHILD AGES FOR MINI CLUB	03,99 12,99					
BABY SITTER	no					
BABY SITTER WORKING HOURS	no					
BABY SITTER RATES (PER HOUR)	no					
BABY CARRIAGE (BUGGY)	no		FREE/EXTRA/PRICE			
BABY POTTY	no		FREE/EXTRA/PRICE			
MENU FOR INFANTS (0-1 years old) (FORMULA, CANNED FOOD)	no		FREE/EXTRA			
MENU FOR INFANTS CONSISTS OF:	no					
CHILDREN'S MENU IN RESTAURANT	YES / NO	yes	free			
CHILDREN'S MENU CONSISTS OF:	macaroni,sausage,puree,chips,meatball,fruits					
BABY CHAIR IN RESTAURANTS	YES / NO		yes			
IS THERE A PLAY GROUND	YES / NO	yes	INDOOR / OUTDOOR	outdoor		
CHILDREN ANIMATION	YES/NO		HOW MANY PEOPLE, SPEAKING LANGUAGES	5		

FOOD & BEVERAGES				
MEAL PLAN/ Board Description (BB/HB/FB/AI/other)	UAI			
The Concept is Valid Between the Following Hours (only for All Inclusive):	24 hours			
Specify Local Drinks which are Included to the Concept:	RAKI,VOTKA,GIN,WINE,BEER-,COLA,FANTA,SPRITE,WATER,TEA,COFFEE, ICE TEA			
Specify Import Drinks which are Included to the Concept:	WHISKEY			
Mini Bar (if Included, Specify the Content)	1,5 lt WATER			
How Often is Mini Bar Refilled?	EVERYDAY			
Please Specify the Drinks/ Food Which are not Included into the Concept:	several			
Ice Cream service	YES/NO	yes	FREE/EXTRA	free
For HB concept: is it possible to change dinner for lunch?	YES/ NO	no		

TYPE OF MEALS	HOURS	NAME OF RESTAURANT	OPEN BUFFET	A LA CARTE MENU
BREAKFAST	07:30-10:00	MAIN RESTAURANT	YES	
LATE BREAKFAST	10:00-10:30	MAIN RESTAURANT	YES	
LUNCH	12:30-14:00	MAIN RESTAURANT	YES	
SNACK SERVICE	12:00-16:00	SNACK RESTAURANT	YES	
TEA TIME	16:00-17:00	SNACK RESTAURANT	YES	
DINNER	19:00-21:00	MAIN RESTAURANT	YES	
NIGHT MEAL	23:00-00:00	MAIN RESTAURANT	YES	

BABY EQUIPMENT IN MAIN RESTAURANT	YES/NO	FREE	EXTRA	PRICE (approximately)
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Blender	NO			
Microwave	NO			
Baby food heater	NO			

SPECIAL MENU	YES	NO
DIET MENU		NO
VEGETERIAN MENU	YES	
GLUTEN-FREE MENU		NO

A'LA CARTE RESTAURANTS					
NAME	Cuisine	Working hours	Free/ Extra/PRICE	WITH RESERVATION	
				YES	NO
OTTOMAN	TURKISH	19:00-21:00	FREE	YES	
FISH		19:00-21:00	FREE	YES	
BARBEQUE		19:00-21:00	FREE	YES	
LIMIT FOR FREE USAGE OF A'LA CARTE RESTAURANTS			YES		
Please specify if there is a limit for free usage of a'la carte restaurants			ONCE DURING THE VOCATION		
NO SHOW FEE			NO		

BAR NAME	Free/Extra	Working hours
LOBBY BAR	free	10:00-24:00
POOL BAR	free	24 HOURS
SNACK BAR	free	14:00 - 17:00
BEACH BAR	free	24 HOURS
GARDEN BAR	free	12:30-14:00 - 19:00 -21:00
VITAMIN BAR	free	08:00-19:00
RESTAURANT BAR	free	12:30-14:00 - 19:00 -21:00

ROOM DESCRIPTION	
Room Cleaning Periods (once a day, once a week.. etc.)	everyday
Please specify period of changing bed sheets (once a day, once a week etc.)	3 times week

NAME OF ROOM TYPE (Standard, Family, Superior, Deluxe, other)	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE
	STANDARD ROOM	PROMO ROOM			
Total Number of Rooms	505				
ROOM AREA (M2) (Including Balcony and Bathroom)	26	Sayfa 7 / 10			

Rooms location (main building, anex, bungalow, other) MUST COINCIDE WITH ONE OF THE ABOVE MENTIONED BUILDINGS	main building			
Rooms location (FLOOR, if applicable for the room type)	floor			
Specify if room is two-storey (DOUBLEX)	no			
Year of room type last major renovation	2012			
How many rooms inside (just a bedroom/ living room and 1/2/3 bedrooms/ other)?	just a bedroom			
Interior door (a door between bedroom and living room or between 2 bedrooms)?	no			
Balcony, Terrace or French Balcony (specify !)	balcony			
Where balcony/terrace/french balcony is located? Bedroom (s)/living room/bedroom(s) and living room	bedroom			
View (garden/pool/street/parking/building/ sea/partial sea/other)	garden/pool/sea			
Is there window in the room? How many? Where (bedroom (s)/living room)?	yes/1/bedroom			
Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	laminate			
Quantity of beds in the room. Specify exact quantity and type of beds: 1 french or 2 single beds/1 french+1 single bed/1 french +bunkbed, etc.	french + single bed			
Extra Bed (sofa/folding/ std bed/ other), in case of sofa - specify it's capacity (for 1 child, for 2 children, for 1 adult, for 2 adults)	folding			
Maximum Pax (Please specify if the children have to share bed with their parents)	3+1			
Does the second infant is accepted? For which room types?	yes			
Is it possible to provide baby equipment? (Blender, baby food heater, e.t.c) If yes , is it extra or free of charge?	no			
Air Conditioning (central/VRF/ split; working hours)	split			
Safe Box in the Room (electronic/by key)	yes/electronic			
Safe box (free or extra charge), PRICE	free			
TV	yes			
Russian Channel (how many)	3			
Where TV is located - bedroom (s)/living room/bedroom(s) and living room	bedroom	Sayfa 8 / 10		

Telephone	yes / not direct					
How Many Bathrooms	1					
Shower cabin or Bathtub	cabin					
Bath amenities (please specify: soap, shampoo, shower gel and so on)	soap+ shampoo					
Bathrobes, slippers	no					
Hair Dryer in the Rooms	yes					
Wi-Fi/free or extra, PRICE	no					
Room Service (free/ extra)	no					
Mini Bar (free/extra)	free					
Mini fridge (free/ extra)	no					
Kettle, tea/coffee set	no					
Possibility to rent an iron (for self-service), free/extra/Price	no					
Kitchenette (yes/no; specify equipment: microwave, cooking rings, pan, frying pan, sink, plates, spoons and etc.)	no					
PRIVELEGIES (ADDITIONAL SERVICES/FACILITIES)						
CD or DVD Player	no					
Jacuzzi (where: bathroom, terrace/balcony, outside)	no					
Direct Pool Access to the Private pool	no					
Direct Pool Access to the Sharing pool	no					
Individual sezlongs, where (balcony, terrace, by the pool)	no					
Private sauna	no					
Free Flower & Fruit Service	no					
Private butler, free/extra/price	no					
Other	no					
DISABLED ROOM	YES/NO	yes	Total Number of Rooms	4	Room Type	std
NON SMOKING ROOM	YES/NO	no	Total Number of Rooms		Room Type	
INTERCONNECTING ROOMS	YES/NO	yes	Total Number of Rooms	10	Room Type	fam

