

**SUMMER 2019 INFO SHEET**

<b>NAME OF THE HOTEL :</b>		<b>Hedef Rose Garden &amp; Spa</b>		
<b>DATE OF FACT-SHEET FILLING IN</b>		5/9/2019		
<b>NAME, POSITION AND EMAIL OF THE PERSON FILLING THE FORM</b>		Emel Karatoprak - Front Office Manager		
<b>CATEGORY OF THE HOTEL (STARS)</b>		4*		
		YES	NO	
<b>DOES HOTEL HAVE AN OFFICIAL REGISTRATION CERTIFICATE?</b>		yes		<b>OFFICIAL CATEGORY: 4*</b>
<b>CERTIFICATES</b>			NO	
<b>ISO</b>			NO	
<b>BLUE FLAG</b>			NO	
<b>GREEN FLAG</b>			NO	
<b>OTHERS</b>			NO	
<b>BOARD (BB,HB,FB,AL,UA etc)</b>		AI		
<b>FOUNDATION DATE OF THE HOTEL</b>		2007		
<b>LAST RENOVATION DATE AND RENOVATED FACILITIES</b>		not yet		
<b>AREA OF THE RESORT (m2)</b>		9000		
<b>IS THE AREA SHARED WITH ANOTHER HOTEL? IF YES, specify the name of the hotel</b>		no		
<b>PHONE NUMBER</b>		0.242.5650452		
<b>FAX NUMBER</b>		0.242.5650455		
<b>WEB ADDRESS</b>		<a href="http://www.hedefhotels.com">www.hedefhotels.com</a>		
<b>POST ADDRESS</b>		Konaklı Kasabası / Alanya		
<b>LOCATION OF THE HOTEL PLEASE STATE THE NAME OF THE HOTELS NEARBY</b>		<b>ON THE LEFT (looking at the sea):</b> vacant land	<b>ON THE RIGHT (looking at the sea):</b> vacant land	<b>OPPOSITE (IN FRONT OF)</b> villas
<b>DISTANCE (Km) TO THE AIRPORT (name of the airport)</b>		Antalya /110		
<b>THE NEAREST TOWN TO THE HOTEL/DISTANCE (Km)</b>		Alanya/12		

<b>CONTACT INFORMATION</b>	<b>NAME &amp; SURNAME</b>	<b>E-MAIL</b>
<b>GENERAL MANAGER</b>	LEVENT FİLİZ	<a href="mailto:levent@hedefhotels.com">levent@hedefhotels.com</a>
<b>SALES MANAGER</b>	LEVENT FİLİZ	<a href="mailto:levent@hedefhotels.com">levent@hedefhotels.com</a>
<b>FRONT OFFICE MANAGER</b>	Emel Karatoprak	<a href="mailto:rose@hedefhotels.com">rose@hedefhotels.com</a>
<b>RESERVATION MANAGER</b>	Melike Filiz	<a href="mailto:reservation@hedefhotels.com">reservation@hedefhotels.com</a>

<b>BUILDINGS</b>	<b>How many buildings</b>	<b>How Many Floors (including ground floor)</b>	<b>ELEVATORS</b>	<b>QUANTITY OF ROOMS</b>
<b>MAIN BUILDINGS</b>	1	Sayfa 1 / 3 5	2	240
<b>ANEX BUILDINGS</b>	no			

BUNGALOWS	no		
VILLAS	no		
OTHERS, SPECIFY	no		

Does the hotel take deposit from the tourists upon check in? WHAT AMOUNT (PER ROOM/PER NIGHT/PER STAY)?	no
Male accommodation accepted? If yes , please specify between which dates?	yes/all seasons
Child accommodation accepted? If yes , which is above the age of children being considered?	yes/0-12,99
Is there Russian speaking staff (what departments)?	yes - Reception -Restaurant -Animation

POOLS					
OUTDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Heating (when)	WORKING HOURS	
	1- 700	Sweet water	no	08:00 - 19:00	
INDOOR SWIMMING POOL (Children Pools are not Included)	Size (m2)	Sweet water/Sea water	Free/ Extra	Heating (when; please specify the dates)	WORKING HOURS
		no	no	no	no
	2-				
	3-				

AQUAPARK	YES/NO	FREE/EXTRA	AQUAPARK'S WORKING HOURS	How Many Slides (for adults/ for kids)	Heated/not heated
	yes	free	10:00-12:00 - 15:00 -17:00	2	not heated
WHEN WATER SLIDES START WORKING (DATE)	10:00-12:00 / 15:00-17:00				

FOR DISABLED				
	YES	NO	PRICE	DETAILED INFORMATION
POOL LIFTS (outdoor pool/indoor pool)		no		
WHEELCHAIRS		no		
RAMPS		no		
EQUIPPED ACCESS TO THE SEA		no		
EQUIPPED ACCESS TO THE BEACH		no		

HOTEL FACILITIES	YES/NO	EXTRA/ FREE	PRICE (approximately)	Working hours
Spa center	no	no	no	no
Thalasso center	NO	no	no	no
Beauty center	no	no	no	no
Hairdresser's	no	no	no	no
Laundry Service	no	no	no	no
Business Center	NO			
Internet Café/ corner	NO			
WI-Fi (specify in what places)	YES	free		lobby
Pets Allowed	NO			
Doctor	YES	extra	changeable	on request
Amphitheatre	YES	free		
Cinema	NO			
Shops	YES	extra	changeable	08:00-00:00
Money Exchange	YES	free		at reception
ATM	NO			
Credit cards accepted (VISA, Master Card, American Express etc)	YES(Visa,Master)			
Buggy Service at the hotel	NO			
Car Rental	YES	extra	changeable	at reception
Car parking (indoor/outdoor; free/extra)	YES	outdoor	free	outdoor

CONFERENCE & MEETING			
CONFERENCE HALL'S NAMES	CAPACITY	SIZE (SQ.M)	TECHNICAL EQUIPMENTS (YES/NO)
CONFERENCE HALL 1	80	100	yes
CONFERENCE HALL 2	200	250	yes
CONFERENCE HALL 3	200	250	yes

Special Event Services			
EVENT	YES/NO	FREE/EXTRA	Description (details, included services)
Honeymoon Setup	yes	free	wine,fruits
Birthday Setup	no		
Holiday Setup	no		
Repeat Guests	no		

Sport / Fitness/ Health	YES/NO	EXTRA/FREE	PRICE (approximately)
GYM/FITNESS CENTER	no		
SAUNA	no		
TURKISH BATH	no		
MASSAGE	no		
JACUZZI	no		
TABLE TENNIS	yes	free	
BOWLING	no		
BASKETBALL	no	no	
VOLLEYBALL	no	no	
BEACH VOLLEY	no	no	
MINI FOOTBALL FIELD	no		
STANDARD FOOTBALL FIELD	no		
BICYCLE RENTAL	no		
AEROBICS	no	no	
MINI GOLF	no		
GOLF	no		
BILLIARDS	no		
COMPUTER GAMES	no		
WATER SKI (SPECIFY IF THE LICENSE IS OBLIGATORY)	yes	extra	changeable
WINDSURFING (SPECIFY IF THE LICENSE IS OBLIGATORY)	yes	extra	changeable
BANANA	yes	extra	changeable
PARACHUTE	yes	extra	changeable
CANOE	yes	extra	changeable
DIVING CLUB	yes	extra	changeable
WATER BIKE	yes	extra	changeable
SPORT SCHOOL/LESSONS, Specify kinds of sports	no		

TENNIS COURTS	YES/NO	EXTRA/FREE	PRICE(approximately)
TENNIS COURTS	yes	free	
HOW MANY	1		
COURTS GROUND (HARD/GRASS/CLAY/ARTIFICIAL/OTHER)	concrete		
LIGHTING OF TENNIS COURT	yes	extra	20\$ per hour
TENNIS EQUIPMENTS	yes	free	deposit
TENNIS LESSONS	no		

ANIMATION	YES/NO	EXTRA/ FREE	Comments
DAY ANIMATION (POOL AND BEACH GAMES ETC.)	yes	free	
NIGHT ANIMATION (SHOWS ETC.)	yes	free	
ANIMATION LANGUAGES:	RUSSIAN,GERMAN,ENGLISH,TURKISH		

HOW MANY PEOPLE WORK  
IN ANIMATION TEAM

5

WHEN ANIMATION TEAM  
STARTS WORKING (DATE)

With opening of the hotel

DISCO	YES/NO	no
	Free/ extra	
	Drinks (included/not included)	

BEACH									
Distance from Hotel to the Beach		120m			Length of the Hotel own Beach:			100m	
Private Beach	yes	Public Beach				Private Part on the Public Beach			
Speciality of Beach:	Sandy		Pebble		Sandy& Pebble	yes	Platform	Length	
Entance to the sea (sand, pebble, corals and so on)		sandy							
Road Between Hotel and the Beach	Yes/ No	no	Car Road			Public Promenade			
Is There an Underpass Between Hotel and the Beach?		no							
Is There any jetty?	no	If Yes how many? Length			Wood		Beton		Plastic

Shuttle Service to Beach	YES	NO	FREE	EXTRA	How many times per day?
		no			

	YES/NO	FREE/ EXTRA	PRICE (approximately, per day or per stay)
UMBRELLA ( ON THE BEACH )	yes	free	
SUNBED ( ON THE BEACH )	yes	free	
MATTRESS ( ON THE BEACH )	yes	free	
BEACH TOWELS	no	no	
PAVILLIONS ( ON THE BEACH )	no		

FOR CHILDREN						
CHILDREN'S POOL	YES / NO	yes	Separate Children Pool	yes	Section in adult pool	no
QUANTITY OF CHILDREN'S POOL	INDOOR		1	OUTDOOR		1
BABY COT	YES / NO	yes	FREE			
MINI CLUB	YES / NO	yes	FREE			
MINI CLUB'S WORKING HOURS	10:00-12:00 / 15:00-17:00					
CHILD AGES FOR MINI CLUB	04 - 12 years					
BABY SITTER	YES / NO	no				
BABY SITTER WORKING HOURS	no					
BABY SITTER RATES (PER HOUR)	no					
BABY CARRIAGE ( BUGGY )	YES / NO	no	FREE/EXTRA/PRICE			
BABY POTTY	YES / NO	no	FREE/EXTRA/PRICE			
MENU FOR INFANTS (0-1 years old) (FORMULA, CANNED FOOD)	YES / NO	no	FREE/EXTRA/PRICE			
MENU FOR INFANTS CONSISTS OF:						

CHILDREN'S MENU IN RESTAURANT	YES / NO	yes	FREE/EXTRA	free
CHILDREN'S MENU CONSISTS OF:	macaroni,sausage,puree,chips,meatballs,fruits			
BABY CHAIR IN RESTAURANTS	YES / NO	yes		
IS THERE A PLAY GROUND	YES / NO	yes	INDOOR / OUTDOOR	outdoor
CHILDREN ANIMATION	YES/NO	yes	HOW MANY PEOPLE, SPEAKING LANGUAGES	5

FOOD & BEVERAGES				
MEAL PLAN/ Board Description (BB/HB/FB/AI/other)	AI			
The Concept is Valid Between the Following Hours (only for All Inclusive):	10:00 - 23:00			
Specify Local Drinks which are Included to the Concept:	RAKI,VOTKA,GİN,WİNE,BEER,COLA,FANTA,SPRITE,WATER,TEA,COFFEE			
Specify Import Drinks which are Included to the Concept:	none			
Mini Bar (if Included, Specify the Content)	no			
How Often is Mini Bar Refilled?	empty			
Please Specify the Drinks/ Food Which are not Included into the Concept:	several			
Ice Cream service	YES/NO	yes	FREE/EXTRA	free
For HB concept: is it possible to change dinner for lunch?	YES/ NO		no	

TYPE OF MEALS	HOURS	NAME OF RESTAURANT	OPEN BUFFET	A LA CARTE MENU
BREAKFAST	07:30-10:00	MAIN RESTAURANT	YES	
LATE BREAKFAST	10:00-10:30	MAIN RESTAURANT	YES	
LUNCH	12:30-14:00	MAIN RESTAURANT	YES	
SNACK SERVICE	12:00-16:00	SNACK RESTAURANT	YES	
TEA TIME	16:00-17:00	SNACK RESTAURANT	YES	
DINNER	19:00-21:00	MAIN RESTAURANT	YES	
NIGHT MEAL	23:00-00:00	MAIN RESTAURANT	YES	

BABY EQUIPMENT IN MAIN RESTAURANT	YES/NO	FREE	EXTRA	PRICE (approximately)
Blender	NO			
Microwave	NO			
Baby food heater	NO			

SPECIAL MENU	YES	NO
DIET MENU		NO
VEGETERIAN MENU	yes	
GLUTEN-FREE MENU		NO

A'LA CARTE RESTAURANTS					
NAME	Cuisine	Working hours	Free/ Extra/PRICE	WITH RESERVATION	
				YES	NO
no A la carte					


<b>LIMIT FOR FREE USAGE OF A'LA CARTE RESTAURANTS</b>	
Please specify if there is a limit for free usage of a'la carte restaurants	
NO SHOW FEE	

BAR NAME	Free/Extra	Working hours
LOBBY BAR	free	10:00 - 23:00
POOL BAR	free	10:00 - 17:00
REST.BAR	free	SERVICE HOURS
BEACH BAR	free	10:00- 17:00

ROOM DESCRIPTION	
Room Cleaning Periods (once a day, once a week.. etc.)	everyday
Please specify period of changing bed sheets (once a day, once a week etc.)	3 times week

NAME OF ROOM TYPE (Standard, Family, Superior, Deluxe, other)	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE	ROOM TYPE
	STANDARD ROOM	PROMO ROOM	FAMILY ROOM		
Total Number of Rooms	240				
ROOM AREA (M2) (Including Balcony and Bathroom)	26				
Rooms location (main building, anex, bungalow, other) MUST COINCIDE WITH ONE OF THE ABOVE MENTIONED BUILDINGS	main building				
Rooms location (FLOOR, if applicable for the room type)	floor				
Specify if room is two-storey (DOUBLEX)	no				
Year of room type last major renovation	2007				
How many rooms inside (just a bedroom/ living room and 1/2/3 bedrooms/ other)?	just a bedroom				
Interior door (a door between bedroom and living room or between 2 bedrooms)?	no				
Balcony, Terrace or French Balcony (specify !)	balcony				
Where balcony/terrace/french balcony is located? Bedroom (s)/living room/bedroom(s) and living room	bedroom				
View (garden/pool/street/parking/building/ sea/partial sea/other)	garden/pool/				
Is there window in the room? How many? Where (bedroom (s)/living room)?	yes/1/bedroom				

Floor Covering in the rooms (Carpet, Ceramic, laminate, other)	carpet			
Quantity of beds in the room. Specify exact quantity and type of beds: 1 french or 2 single beds/1 french+1 single bed/1 french +bunkbed, etc.	french + single bed			
Extra Bed (sofa/folding/ std bed/ other), in case of sofa - specify it's capacity (for 1 child, for 2 children, for 1 adult, for 2 adults)	folding			
Maximum Pax (Please specify if the children have to share bed with their parents)	3+1			
Does the second infant is accepted? For which room types?	yes			
Is it possible to provide baby equipment? (Blender, baby food heater, e.t.c) If yes , is it extra or free of charge?	no			
Air Conditioning (central/VRF/ split; working hours)	split			
Safe Box in the Room (electronic/by key)	yes/electronic			
Safe box (free or extra charge), PRICE	extra (1 day 2 usd) 5 usd deposit			
TV	yes			
Russian Channel (how many)	3			
Where TV is located - bedroom (s)/living room/bedroom(s) and living room	bedroom			
Telephone	yes / not direct			
How Many Bathrooms	1			
Shower cabin or Bathtub	cabin			
Bath amenities (please specify: soap, shampoo, shower gel and so on)	soap+ shampoo			
Bathrobes, slippers	no			
Hair Dryer in the Rooms	yes			
Wi-Fi/free or extra, PRICE	no			
Room Service (free/ extra)	no			
Mini Bar (free/extra)	free			
Mini fridge (free/ extra)	no			
Kettle, tea/coffee set	no			
Possibility to rent an iron (for self-service), free/extra/Price	no		Sayfa 8 / 9	



Kitchenette (yes/no; specify equipment: microwave, cooking rings, pan, frying pan, sink, plates, spoons and etc.)	no					
<b>PRIVELEGIES (ADDITIONAL SERVICES/FACILITIES)</b>						
CD or DVD Player	no					
Jacuzzi (where: bathroom, terrace/balcony, outside)	no					
Direct Pool Access to the Private pool	no					
Direct Pool Access to the Sharing pool	no					
Individual sezlongs, where (balcony, terrace, by the pool)	no					
Private sauna	no					
Free Flower & Fruit Service	no					
Private butler, free/extra/price	no					
Other	no					
<b>DISABLED ROOM</b>	YES/NO	<b>yes</b>	<b>Total Number of Rooms</b>	<b>3</b>	<b>Room Type</b>	<b>std</b>
<b>NON SMOKING ROOM</b>	YES/NO	no	<b>Total Number of Rooms</b>		<b>Room Type</b>	
<b>INTERCONNECTING ROOMS</b>	YES/NO	yes	<b>Total Number of Rooms</b>	<b>20</b>	<b>Room Type</b>	<b>fam</b>