



Giftun
HURGHADA

Giftun Azur Resort

Category	Telephone	Address	E-mail
3 stars	+20 65 346 30 40	Yousef Afify Road, Hurghada, Red Sea. Egypt	giftunazur@azur.travel

Website	Fax	P.O. Box	Bank Details	Bank Name & Bank Swift Code
www.azur.travel	+20 65 346 30 50	04	L.E.	0003320311627206 - 09
			USD \$	0003320316881672-81
			Euro €	0003320316881676-69
				QNB Al Ahli Hurghada - Eldahar – Red Sea - Egypt Swift Code: QNBAEGCX ID. <u>1000481138</u>

General Manager	Mr. Mohamed Ali Hafez	E-mail: m.hafez@azur.travel
Financial Manager	Mr. Michael Tawfik	E-mail: m.tawfik@azur.travel
Rooms Division Manager	Mr. Abd El Karim Mahmoud	E-mail : a.karim@azur.travel
Front Office Manager	Mr. Tarek Hassan	E-mail: t.hassan@azur.travel
Guest Relations Manager	Mrs. Elena Vladimir	E-mail: gr.giftun@azur.travel
Regional Director of Sales & Marketing	Mr. Fathy Abaza	E-mail : f.abaza@azur.travel
Senior Regional Business Development Manager	Mr. Ahmed Said	E-mail : a.said@azur.travel

Distance:	
From Airport	3 Km
From Down Town	7 Km

Rooms	
Total No. of Units:	522
Total No. of Beds	1007

Categories of Rooms:	
Total No. of Standard Rooms:	130
Total No. of Bungalows:	367
Total No. of Junior Suites:	25
No. of Connecting Rooms	28
No. of Non-Smoking Rooms	16

Room Facilities:	Av.	N/Av.		Av.	N/Av.
Air Condition Individual Split Unit	✓		Baby cot	✓	
Air Condition heating	✓		Extra Bed	✓	
Mini Bar (Water)	✓		Hair dryer	✓	
Kettle/ Cups/ Tea /Coffee/ Sugar / Creamer	✓		Satellite TV	✓	
Local Telephone (Extra Charge)	✓		Bathtub / Toilet	✓	
International Telephone (Extra Charge)	✓		Shower / Toilet	✓	
Satellite TV	✓		King Size Bed	✓	
Safe deposit box		✓	Twin bed	✓	
WI-FI (Extra charge)	✓		Non –smoking rooms	✓	
Balcony / Terrace with table and chairs	✓		Connected rooms	✓	
Voltage	220v		Handicapped rooms		✓



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Hotel Facilities	Av.	N/Av.	Charge	Free
Safe Deposit Box <i>(Available at the Reception)</i>	✓			✓
Shops	✓		✓	
Laundry	✓		✓	
Shuttle Bus <i>(Down Town)</i>		✓		
WIFI <i>(in the lobby free of charge and in the rooms against charge)</i>	✓		✓	✓
Car Park		✓		
Car Rental	✓		✓	
Doctor	✓		✓	
Currency Exchange Service <i>(ATM available outside the hotel)</i>	✓			✓
Credit Cards <i>(Visa, MasterCard)</i>	✓			
Entertainment	Av.	N/Av.	Charge	Free
Evening entertainment shows	✓			✓
Animation Programs	✓			✓
Live show	✓			✓
Theater	✓			✓
Pub	✓			✓
Sports Facilities	Av.	N/Av.	Charge	Free
Gym Room	✓			✓
Sauna	✓		✓	
Steam Bath	✓		✓	
Jacuzzi	✓		✓	
Massage	✓		✓	
Bicycle		✓		
Billiard <i>(guests under 16 years old are allowed with the presence of an adult)</i>	✓			✓
Camel Riding	✓		✓	
Swimming Pool <i>(Fresh Water)</i>	✓			✓
Heated Swimming Pool	✓			✓
Indoor Swimming Pool		✓		
Tennis Court <i>(Flood light and lessons with extra payment)</i>	✓			✓
Squash Court <i>(Flood light and lessons with extra payment)</i>	✓			✓
Table Tennis	✓			✓
Water Sports Center	✓		✓	
Pedal Boat	✓		✓	
Banana Boat	✓		✓	
Windsurf		✓		
Diving	✓		✓	
Snorkeling Equipment	✓		✓	
Beach & Pool Facilities	Av.	N/Av.	Charge	Free
Sandy Beach	✓			✓
Sweet water swimming pool <i>(heated during winter)</i>	✓			✓
Kids swimming pool <i>(heated during winter)</i>	✓			✓
Sun Beds	✓			✓
Sun Shades	✓			✓
Towels	✓			✓
Beach Volleyball Court	✓			✓
Beach Football Court		✓		



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Food & Beverage facilities	Av.	N/Av.	Charge	Free	Kids Facilities	Av.	N/Av.	Charge	Free
Bar	✓			✓	Kids Club	✓			✓
Snack Bar	✓			✓	Kids Pool	✓			✓
Breakfast Buffet	✓			✓	Kids Animation	✓			✓
Lunch Buffet	✓			✓	Kids Menu		✓		
Dinner Buffet	✓			✓	Kids Restaurant Seat	✓			✓
Oriental Restaurant	✓			✓	Baby Cot	✓			✓
Pirates of the Red Sea à la carte Fish restaurant	✓		✓		Baby Sitting (Prior Reservation is Required)	✓		✓	
Asian Corner	✓		✓		TV Channels:			Av.	N/Av.
El Gaucho (Marina Café)	✓		✓		Arabic Channels			✓	
La Piazzetta	✓		✓		English Channels			✓	
Room Service		✓			French Channels			✓	
Discotheque (Born Pub)	✓			✓	German Channels			✓	
Oriental Corner	✓			✓	Russian Channels			✓	
Meeting Room		✓			German Channels			✓	

Total No. Of Restaurants 07:

“The Sunny” Main Restaurant , “El Dawar” Oriental Restaurant , Beach Restaurant (lunch & snacks) ,
El Gaucho (Marina Café) ,The Pirates (sea food restaurant) , Asian Corner & Teppanyaki , La Piazzetta (Italian restaurant).

Meals Service Schedule

Meal	Outlet Name	Working Hours		Operation days	Location	Service	All Inclusive
		from	To				
Breakfast	Sunny Main restaurant	06:00	10:00	7 days	Main building upper floor	Open Buffet	All Inclusive
Lunch	Beach Restaurant	12:30	15:00	7 days	At the beach	Open Buffet	All Inclusive
Snacks	Beach Restaurant	10:30 15:00	12:30 16:00	7 days	At the beach	Snack Corner	All Inclusive
Tea time	Beach Restaurant	16:00	17:00	7 days	At the beach	Tea Corner	All Inclusive
Dinner	Sunny Main restaurant	18:00	22:00	7 days	Main building upper floor	Open Buffet	All Inclusive
Dinner	El Dawar Oriental restaurant	18:00	22:00	7 days	Main building	Open Buffet	All Inclusive
Dinner	El Gaucho (Marina Café)	18:00	22:00	1 day per week	At the beach, near Aqua Center	Set Menu	Against charge
Dinner	Pirates of the Red Sea restaurant	18:00	22:00	1 day per week	At the beach	A la carte	Against charge
Dinner	Asian Corner	18:00	22:00	1 day per week	At the beach	Set Menu	Against charge
Dinner	La Piazzetta Italian Restaurant	18:00	22:00	4 days per week	Main building	A la carte	Against charge

Outlets opening days & hours can be changed according to seasonality & hotel occupancy

Beverage Service Schedule

Outlet Name	Working Hours		Operation days	Location	All Inclusive	Remarks
	from	To				
Roxy Bar	24 Hours		Daily	Lobby	All Inclusive	Soft drinks, juices, coffee, tea, water are served 24hrs --- Local alcoholic beverages are served from 10:00 am till midnight --- Local alcoholic beverages served from midnight till 10:00 am against extra charge
2 Swimming Pool Bars	9:00	17:00	Daily	Swimming Pool	All Inclusive	Bottled Alcoholic Beverages are served against extra charge
Fresh juice Bar	9:00	17:00	Daily	Beach	Against charge	Bottled Alcoholic Beverages are served against extra charge
Beach restaurant Bar	12:30	15:00	Daily	Beach	All Inclusive	Bottled Alcoholic Beverages are served against extra charge
Terrace Bar	17:00	00:00	Daily	Lobby terrace	All Inclusive	Bottled Alcoholic Beverages are served against extra charge
Shisha Bar	17:00	00:00	Daily	Lobby terrace	Against charge	Water pipe & tobacco are served against extra charge
Born Pub	18:00	01:00	Daily	Lobby	All Inclusive	Bottled Alcoholic Beverages are served against extra charge

Outlets opening days & hours can be changed according to seasonality & hotel occupancy



Hotel Rules & Policies:

Restaurants Dress code:

The Giftun Azur Resort enforces a strict dress code in all restaurants in order to maintain the highest standards of service to all guests of all nationalities. The following attire is expected to be worn:

Breakfast:

Shorts & sandals are allowed if worn with a decent shirt or polo shirt. Sleeveless shirts & beach/swimming wear is not allowed. Flexibility will be provided for children.

Lunch:

Shorts, sandals & covered beach wear are allowed. Men are requested to wear proper T-shirt, polo-shirts & dry shorts.

Women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.

Dinner:

“Smart Casual” Dress code. Men are required to wear shorts or trousers, decent shirts or polo’s, closed shoes or sandals. Women are required to wear dinner dress or equivalent attire. Beach wear is not allowed.

!!! Management will always advise guests of the dress code regulations when needed and expect cooperation in order to maintain the standards of quality in the property.

The Giftun Azur Resort is an All-inclusive resort, providing a large choice of food & beverage to guests’ inside each outlet, removing food items from the restaurants is strictly prohibited. In case of a special food request, this to be handled by the Restaurant Manager on individual basis & to be charged to the guest room.

Swimwear rules for pools:

Appropriate swim attire is required to be worn in all resort swimming pools.

Cotton shorts or shirts, sport shorts, loose clothing, non-lycra bathing suits or similar items are not permitted.

Children in diapers are required to use waterproof protectors.

The above requirements are not applied along the beach coast

Accommodation with pets:

Giftun Azur Resort is permitting accommodation with pets (cats or dogs) less than 05 kg.

For the safety and comfort of all our guests, simple rules during the stay with pets should be followed:

- Prior approval from the property is required.
- Pets must be current on all vaccines. A copy of pet’s vaccination records are requested upon check in.
- Pets must be kept in a cage when unattended in room.
- The guest should be present in the room during the daily room cleaning or mini-bar refilling.
- Dogs should be kept on a leash on the hotel grounds at all times.
- Guest should pick up after his pet.
- Pets are not allowed in the lobby, restaurants and bars as well as at the pool/beach areas and sports center.
- Any damage incurred in the room by a pet is the responsibility of the guest.
- During the stay, guest has to make sure that pet has its own carpet and food bowl.
- No aggressive dogs will be allowed at Giftun Azur Resort.

!!! Seeing-eye dogs are always welcome and are exempt of charges and restrictions



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