



General & Location:

Category: 5 stars
 Type of catering: All inclusive, Soft All Inclusive
 Languages: Arabic, English, German, Russian, Serbian, French
 Multilingual Staff at the reception desk and animation team



Royal Lagoons Resort & Aquapark is a 5-star resort, perfectly located on central promenade of Hurghada:

Location:	Distance:
Hurghada Airport	10 minutes drive
Hurghada Museum	2 minutes walk (tickets available at the reception)
Mamsha Promenade	5 minutes walk
Carrefour Hypermarket	10 minutes walk
Senzo Mall	10 minutes drive
Downtown	15 minutes drive
Marina	15 minutes drive



It's an outstanding place for a memorable vacation. The resort has its private sandy beach, which is 5 minutes drive by Shuttle Bus

Hotel features:

1 Private sandy beach 3 Spectacular swimming pools Aqua Park

Accommodation:

Standard Room:



36 m²
With One King Bed
Minimum 01 Adult
Maximum 02 Adults or 01 Adult + 01 Child

Family Room:



58 m²
One King bed, living area
Minimum 02 Adults
Maximum 03 Adults + 01 Child

Superior Room:



38 m²
Minimum 01 Adult
Maximum 3 Adults or 2 Adults +2 Children with
01 Extra bed type Folding Bed

Deluxe Room:



48 m²
Minimum 02 Adults
Maximum 03 Adults + 01 Child

Total Rooms - 366

All rooms equipped with satellite TV, Air Condition, mini fridge, digital safe box, direct telephone line, coffee station.
Bathroom amenities: hair dryer, bathtub or shower, soap, shampoo, hair conditioner, shower gel.

Hotel services:

Extra beds and baby cots
Extra towels
Lost & found

Local & International calls
Free Wi-Fi in lobby area
Wake-up calls

Laundry Service – extra charge
Limousine Service – extra charge
Late check-out – extra charge

Aqua Park

Entertain a family at the Aqua Park which offers 5 adults water slides and 5 kids slides.



Sport and Entertainment:

Table Tennis
Kids Club
Water gym
Theatre
Spa (extra charge)

Tennis Court (1 hour / stay – free of charge)
Beach Volleyball
Water volleyball
Diving center (extra charge)
Beauty Salon (extra charge)

Football play ground
Aerobic
International animation team
Aqua center: Boat trips (extra charge)
Outdoor GYM



Conference Hall:

The facility is prepared for the conferences, weddings and parties.
Conference hall can host:
150 pax (cinema style) &
100 pax (restaurant style).
All equipment is upon request

Medical provision:

Doctor available in the hotel
24 hours (extra charge)
1,5 km to the hospital

Method of payment:

Credit cards (VISA, Master Card)
ATM at the Promenade Gate

Restaurants & Bars



Cascade Main Restaurant (open buffet) “all-inclusive”

Early Breakfast	05:00 – 07:00 (upon request)
Breakfast	07:00 – 10:00
Lunch	13:00 – 15:00
Dinner	19:00 – 22:00
Light Late Dinner	23:00 – 01:00 (upon request)

Italian Restaurant A La Carte (upon reservation)

An Italian cuisine with unique atmosphere and exclusive selection of dishes.

Dinner 19:00 – 20:30

Oriental Restaurant A La Carte (upon reservation)

It's a typical Oriental cuisine with an exclusive a la card menu.

Dinner 19:00 – 20:30

Lobby Bar “all-inclusive”

Indoor bar with a big selection of soft and local alcoholic drinks.

Bar open 24 hours.

Alcoholic drinks served from 10:00 – 23:00

Royal Piano Bar “extra charge”

Indoor bar with an exclusive selection of a top-quality beverages

The Lagoon bar “all-inclusive”

Outdoor bar in the middle of the main swimming pool, serving all kinds of beverage and the morning snacks.

Open time 10:00 – 17:00 and 17:30 – 23:00

Beach Bar “all-inclusive”

Bar is located on the beach area, serving a big range of soft and hard beverages. Hot snacks available at the lunch time.

Open time 09:00 – sunset

Yacht Garden Bar “all-inclusive”

Bar is located in the garden area, serving a big range of soft and hard beverages. Tea time snacks available from 4PM.

Open time 10:00 – sunset

Service	Description
CASCADE Main Restaurant	Serving food in Buffet Style : Breakfast From 07:00 till 10:00 Lunch From 13:00 till 15:00 Dinner From 19:00 till 21:30 Late Dinner From 23:00 till 01:00 Upon request in advance
Lobby Bar “all-inclusive”	Indoor bar with a big selection of soft and local alcoholic drinks. Bar open 24 hours. Alcoholic drinks served from 10:00 – 23:00
Pergola Bar “all-inclusive”	Bar is located at the main swimming pool, serving a big range of soft and hard beverages. Hot snacks available at the tea time. Open time 16:00 – 17:00 (tea time) 21:00 – 23:00
Yacht Garden Bar “all-inclusive”	Outdoor bar in the garden behind Aqua Park, serving all kinds of beverage. Open time 10:00 – sunset
The Aqua Park pool bar “all-inclusive”	Outdoor bar in the swimming pool, serving all kinds of beverage. Open time 10:00 – sunset
Beach Bar “all-inclusive”	Bar is located on the beach area, serving a big range of soft and hard beverages. Open time 09:00 – sunset Hot snacks available from 12:00 – 15:00
Dress Code:	We are kindly requesting to not wear swimming costumes and shorts in the Lobby, Reception area and in the restaurant during the meal time. The sleeveless shirts and slippers are not acceptable in the restaurant during the dinner time.
Breakfast Box:	Please order your meal box for your excursion at the Reception. Kindly note that the last time to order a breakfast box or lunch box is one day in advance until 19:00h
Outside Visitors:	All outside visitors will be charged according to the ordered food and beverage prices. The day use or beach use services will be extra charge according to the resort rules.
Swimming Pool & Beach	Main pool, kids pool & Aqua Park pool open from 8:00 till Sunset Beach located in 5 minutes from the resort with free shuttle bus (Go & Back) from 8:30 till sunset. Kindly be advised that it is not allowed to reserve sun beds at the pool and at the beach
Topless	It is not allowed for ladies to be topless in the beach or pool area.
Towels Exchange:	Beach towels provided in the towel center at the swimming pool.
Kids Club:	Only outdoor activities. From 10:00 till 13:00 From 15:00 till 17:00 For more information, kindly contact our Animation Team

Kids Discotheque:	Face painting From 20:30 till 21:00 Mini Disco From 21:00 till 21:30
Wakeup Call:	Please contact Reception. Ext: 0 or 1
Laundry:	Please use the laundry requisition located in your wardrobe For more information Ext: 0 or 1 (Payment at the Reception upon check out).
Housekeeping:	The cleaning time in the rooms is from 09:00h till 17:00h according to the schedule. If you prefer a certain time please contact Reception 0 or 1
Mini Bar:	1 small bottle of mineral water per adult will be refilled free of charge on a daily basis. Any additional refill will be for extra charge
Safe box	Available in all rooms free of charge. Kindly requesting to leave your safe door open upon check out. The Hotel Management takes no responsibility for valuables left in your room (items not deposited in the safe).
Doctor:	The Doctor is available 24 hours Against extra charge.
Limousine Service:	The Limousine desk located in Lobby area Against extra charge.
Wi Fi:	Free in lobby area. Please be note that Wi Fi available only for the social networks and browsing, not for the downloading media files.
Check Out:	Please let us know when we can pick up your luggage one day before your check out. Kindly note that check out time is 12:00 noon. You are kindly requested to bring back the room key & the towel cards to the reception and settle your account if you have any. Penalty for key or towel card loss – 200 EGP If you would like to stay in the room longer, please contact Reception Desk & will be according to our availability. It will be extra charged.
Payment:	You have the possibility to choose either to pay cash or to pay by credit card (We accept only Visa or Master Card).

Any service not mentioned on this sheet will be against extra charge to be paid locally by the guest

+2 065 346 52 75

Al Mamsha El Seyahi St.,
Hurghada, Red Sea, Egypt

www.royallagoonsresort.com