

2020 SUMMER SEASON ULTRA ALL INCLUSIVE

SERVICES	HOURS	LOCATION	MENU
Breakfast	07:00 - 10:00	Main Restaurant	Open Buffet
Late Breakfast	10:00 - 10:30	Main Restaurant	Open Buffet
Lunch	12:30 - 14:00	Main Restaurant	Open Buffet/Diet Buffet
Turkish Pancake	12:00 - 16:00	Pancake Tent	Pancake varieties (closed one day in a week)
Snacks	12:00 - 16:00	Snack Restaurant	Open Buffet
Cookie Time	16:30 – 17:30	Main Restaurant	Salty and sweet cookies
Dinner	19:00 - 21:00	Main Restaurant	Open Buffet/Ice cream
A'La Carte	19:00 - 21:00	A'La Carte Restaurant	Italian, Fish
Night Buffet	23:00 - 06:00	Main Restaurant	Mini Open Buffet

*All reservations for A'La Carte Restaurants are being made a day before, through the Kiosk which is located next to the Guest Relations Desk between the hours of 09:00-13:00. All A'La Carte Restaurants are closed one day in a week. One time dining in A'La Carte Restaurants is complimentary for only minimum 5 day stays. For all other reservations, a service charge of 15 Euro per person is applied for each menu chosen and it is charged to guests' room account. A La Carte Restaurants open as of May 1.

SERVICES	HOURS	LOCATION	BEVERAGES
Self service	24 hours	Lobby Bar	Local alcoholic beverages (raki, draft beer, gin, wine, vodka, brandy, local liqueur assortments), non-alcoholic cold and hot beverages and six kinds of imported alcoholic beverages
Self service	10:00 - 24:00	Pool Bar	Same beverages served in Lobby Bar
Self service	12:30 - 14:00	Main Restaurant	Raki, draft beer, gin, wine, vodka, non-alcoholic cold beverages, tea and coffee assortments
Self service	19:00 - 21:00	Main Restaurant	Raki, draft beer, gin, wine, vodka, non-alcoholic cold beverages, tea and coffee assortments
Self service	23:00 - 02:00	Disco Bar	Same beverages served in Lobby Bar (Excludes hot beverages)

Beverages are being served in a glass. Bottle service is not available. Polycarbonate cups are provided at the beach and pool areas. Glasses are provided in other areas.

COMPLIMENTARY SERVICES

- ✚ Minibar is stocked once a day with water, mineral water, Coca-Cola, 2 kinds of soft drinks. There is no minibar service after 16:00
- ✚ There are sunbeds, sunshades, beach towels, sunbed cushions provided at the beach area and there are sunbeds, umbrellas, cushions, beach towels provided at the pool area. Beach towels can be changed from the SPA Center once a day between the hours of 09:00-15:00 by providing towel cards given at the reception desk at check-in. 10 Euro will be charged if you lose your towel card.
- ✚ Digital safe box
- ✚ Amphitheatre, library, disco, car parking, Turkish bath, sauna, fitness center, animation, table tennis, tennis court (daytime use), tennis ball (with deposit), tennis racket (with deposit), mini club, water gym, darts (classic), basketball, beach volleyball.
- ✚ Aquapark operates between the hours of 10:30-12:00 and 14:30-16:30 (can change depending on season and weather conditions).
- ✚ Mini Club (for 4-12 years old kids) operates between the hours of 10:30-12:00 and 14:30-17:00. Mini Club is closed one day in a week.
- ✚ Wi-Fi in lobby



PAID SERVICES

Except the ones listed in the concept, other imported drinks, freshly squeezed fruit juices, room service (depending with menu 00:01 – 07:00), laundry, tailor, babysitter, dry cleaning (outside the hotel), gala activities, tennis court lighting, massage, health services, doctor, fax, telephone, SPA center procedure (between the hours of 09:00-20:00), hairdresser, market, leather shop, photographer, business wireless internet connection. Water sports activities are not owned by the hotel.

GUEST INFORMATION

- + Check-in time is **14:00**, check-out time is **12:00**. Registration starts with dinner and ends with lunch on departure day. The C/Out operation is providing with the return of the room key, hotel guest's bracelet and towel card)
- + The hotel has a required bracelet system. All hotel guests are required to wear wrist bands at all times during their stay.
- + Late check-out or early check-in is subject to availability with fees
- + In case of losing room card, 5 Euro is charged.
- + Children under 16 years of age are permitted to use the SPA and Fitness Center under direct parental supervision.
- + By law, it is forbidden to smoke in hotel rooms and closed areas.
- + The hotel is not responsible for the loss of mobile phone, money and valuable items in public areas and hotel rooms. There is a digital safe box provided in the rooms free of charge for valuables.
- + By law, it is forbidden to serve alcoholic beverages to the children under 18 years of age. Anyone under the age of 16 is not allowed in the disco.
- + We kindly request you not to enter the restaurant with beach wear and wet clothes during day time and kindly request you to prefer suitable clothes during dinner time.
- + There is a fee for medical examination and health services. Doctor is present at the hotel at specific hours. We kindly request you to ask by reception desk outside these hours.
- + The water sport services and service of the private enterprises within the facility do not belong to the hotel and are not under the responsibility of the hotel.
- + Service areas and hours, restaurant & bar areas and hours, closing times may change depending on season conditions and hotel management decisions.