

# Royal Alhambra Palace

Side - Antalya

## ROYAL ALHAMBRA PALACE 2020 SUMMER CONCEPT

### GENERAL INFORMATION

Company	: Stone Group	Season	: 12 Months
Category	: 5 *	Location	: 60.000 m <sup>2</sup>
Pension status	: Ultra All Inclusive	Floor	: 6 floors
Opening year	: 2012	Capacity	: 579 rooms
Credit cards	: Visa, Mastercard	Pets	: Pets are not allowed

### CONTACT INFORMATION

Address	: Çolaklı Side /Antalya Turkey	Fax	: +90 242 763 00 74
Telephone	: +90 242 763 60 60	E-mail	: sales@stonegroup.com.tr : info@royalalhambrapalace.com : reservation@stonegroup.com.tr
Call Center	: 0 850 850 70 70 - +90 537 440 91 51	Website	: www.stonegroup.com.tr

### DISTANCES

Distance to Airport	: 40 km	Transfer possibilities	: Bus, taxi
Distance to Manavgat Centrum	: 14 km	It's coastal location and qualities	: Private sandy beach (Footpath between hotel and beach)
Distance to Side Centrum	: 9 km		

### GENERAL ROOM QUALITIES

Total : 579 Rooms - MAIN BUILDING

ROOM TYPES AND QUALITIES	SUPERIOR STANDARD ROOM	SUPERIOR STANDARD HANDICAPPED ROOM	DUPLEX FAMILY ROOM	FAMILY ROOM WITH COONECTION DOOR	ALHAMBRA SUITE	JUNIOR SUITE	KING SUITE
Balcony	✓	✓	✓	✓	✓	✓	✓
Carpert Floor	✓	✓	✓	✓	✓	✓	✓
Electronic Room Key	✓	✓	✓	✓	✓	✓	✓
Kettle (tea/coffee setup )	✓	✓	✓	✓	✓	✓	✓
Couch and armchair	✓	✓	✓	✓	✓	✓	✓
Mini bar	✓	✓	✓	✓	✓	✓	✓
Satellite TV	✓	✓	✓	✓	✓	✓	✓

Direct dial phone	✓	✓	✓	✓	✓	✓	✓
Special bath set-up	✓	✓	✓	✓	✓	✓	✓
Hairdry	✓	✓	✓	✓	✓	✓	✓
WC	✓	✓	✓	✓	✓	✓	✓
Bathroom	✓	✓	✓	✓	✓	✓	✓
Phone in bathroom	✓	✓	✓	✓	✓	✓	✓
Central air conditioner	✓	✓	✓	✓	✓	✓	✓
Electronic safe	✓	✓	✓	✓	✓	✓	✓

## ROOM & SUITE QUALITIES

ROOM TYPE	TOTAL	MAXIMUM CAPACITY	ROOM SIZE m2	QUALITIES
Superior Standard Room	395	3 Adults + 1 child	40-46	1 bedroom (1 double room with 1 single bed) , bathroom with shower, balcony consists of WC . Sea, seaside or land view. Minimum capacity 1 adult, maximum capacity 3 adults+1 child.
Superior Standard Handicapped room	5	2 Adults	40-46	1 bedroom (2 single bed), bathroom and WC with private equipment. Minimum capacity 1 adult, maximum capacity 2 adults. Land view.
Family Connection Room	46	4 Adults	72	Consists of two bed rooms. Parents bedroom is with a double bed and other bedroom with twin bed and with a connection door between. Only one bathroom with bath and WC. Min. capacity is 2+2 pax and max. capacity is 4 pax.Land &Seaview.
Duplex Family Room	48	4 Adults	80	Two floored. Parents bedroom is with a double bed and other bedroom with twin bed and no connection door between. Parents' bedroom is on the upper floor and equipped with shower-bath and WC. Lower floor consists of twin bed, shower and WC. Min. capacity is 2+2 pax and max. capacity is 4 pax. Land & Seaview.
Alhambra Suite	60	3 Adults + 1 child	63	Consists of 1 large room with sea view; there are french bed, single bed, sitting corner and bathroom with bathtub. Max. capacity is 3+1 pax
Junior Suite	22	2 Adults + 1 child	70	Consists of a bedroom and a living room. In both rooms exist shower and WC, and a whirlpool in bed room. Min. capacity is 2 pax and max. capacity is 2+1 pax All junior suite rooms have sea view.
King Suite	3	4 Adults	137	2 bedrooms and one living room. The bigger bedroom equipped with a French bed, a bathroom with shower, a toilet and a Jacuzzi. The other bedroom is equipped with a twin bed, a bathroom with shower and a toilet. Each king suite has minimum capacity of 2+2 and maximum capacity of 4 people.

\*\* Central air conditioner (Depend on weather conditions, hourly)

\*\* Daily room cleaning and towel change, linen change at least 3 times per week

\*\* Baby cots are available upon request.

\*\* All rooms are non-smoking.

## HONEYMOON CONCEPT

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Special room decoration	✓		Breakfast service to room on first day	✓	

Fruit basket and dessert plate with local wine served	✓		Room service		✓
Bathrobe, slippers	✓				

#### BIRTHDAY AND WEDDING ANNIVERSARY CONCEPT

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Small cake and local wine to the room	✓		Room service		✓

#### OTHER SERVICES

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Babysitting (with reservation in advance)		✓	Photo Services		✓
Hairdresser		✓	Billiards, bowling and game room		✓
Shopping Center		✓	Telephone		✓
Car Rental		✓	Cakes and Flowers (without concept)		✓
Dry Cleaning and Laundry		✓	Bathrobe		✓
Internet cafe		✓	Pillow Menu		✓
High speed internet with fee in the Lobby area, public areas and at the room (the guests can be connected with their own devices)		✓			

#### A' LA CARTE RESTAURANTS

RESTAURANT	KITCHEN	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
Fettucini	Italian	A'la Carte Restaurant	Distinguished varieties of Italian cuisine, magnificent sea and garden views offer our guests an unforgettable romantic evening.	19:00	21:30	With fee
Miyako	Fareast	A'la Carte Restaurant	Offers the elegant varieties of Far Eastern cuisine. You should try the traditional cuisine of the Far East.	19:00	21:30	With fee
Kuzine	Türkish	A'la Carte Restaurant	Remarkable culture of dining and the most beautiful examples of Turkish and Ottoman cuisine in our restaurant will fascinate you with its authentic atmosphere.	19:00	21:30	With fee
Captain	Fish	A'la Carte Restaurant	Fresh Mediterranean fishes and seafood of our seas, with our rich range of drinks colour to your chats with a different venue.	19:00	21:30	With fee
La Viva Fiesta	Mexican	A'la Carte Restaurant	The tastes of Mexican Cuisine which we chose only for you are tasteable at the Mexican.	19:00	21:30	With fee

\*A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.

\* According to the dress code being applied in our Hotel, guests wear clothes such as shorts, swimsuit, slippers could not be entered to the restaurants.

RESTAURANTS						
RESTAURANT	ACTIVITIES	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	CLOSING	ULTRA ALL INC.
Alhambra Main Restaurant	Breakfast	Open Buffet	Priority service to children, diet buffet, coffee, tea service, brewing tea varieties.	07:00	10:00	✓
	Lunch	Open Buffet	Diet buffet, all drinks served on the table, priority service to children.	13:00	14:30	✓
	Dinner	Open Buffet	Different themes every evening , diet buffet, all drinks on the table, priority service to children	19:00	21:30	✓
Moonlight Snack Restaurant	Lunch	Menu	Invites you to lunch during the day time with its snack a la carte lunch, salad and fruit bar and rich varieties of snack.	12:30	15:00	✓
Pinocchio Kids Restaurant	Dinner	Open Buffet	Dinner is served as a buffet in our restaurant, which is considered for our kid guests			
Bistro Restaurant	Late Breakfast	Open Buffet	Simplified breakfast buffet	10:00	11:00	✓
	Midnight Snack Buffet	Open Buffet	Satisfy one’s hunger foods	00:00	07:00	✓
Lili Patisserie	patisserie & beverage service	Buffet	Bakery products	10:00	00:00	✓
Room service	food & beverage service	Menu	Menu of room service	24 hours		With fee
BARS						
BARS	ACTIVITIES	FORM	EXPLANATION	SUMMER SEASON		
				APRIL 1st – OCTOBER 31th		
				OPENING	OPENING	OPENING
Lobby Bar	Beverage Service		You will spend pleasant time enjoying the drinks.	17:00	00:00	✓
Pool Bar	Beverage Service		You will spend pleasant time enjoying the drinks within Ultra All Inc. concept	10:00	00:00	✓
Moonlight Beach Bar	Beverage Service		Feeling the warm sea breeze of the Mediterranean, you can dream away into the blue while sipping your drinks on the beach.	10:00	17:00	✓
Amphi Bar	Beverage Service		You can enjoy all kinds of drinks while watching our animation shows.	11:00	21:30	✓
Energy Disco Bar	Beverage Service		Music and the rich bar menu at warm Mediterranean nights.	00:00	02:00	✓
Piano Lobby Bar	Beverage Service		You can sip our varieties of local and international drinks and cocktails at the Lobby Bar with its spacious sitting areas and you will spend pleasant enjoying the drinks while listen to piano music.	10:00	00:00	✓

<b>Bowling Bar</b>	<b>Beverage Service</b>		All local and some import drinks are served.	24 hours open	✓
--------------------	-------------------------	--	--	---------------	---

### MINIBAR

\* Soft drinks consist of water and beer.

\* It's filled in once a day for free.

### ENTERTAINMENT

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Daily animation activities	✓		Musical shows	✓	
Professional evening shows	✓		Professional dance show	✓	
Live music (on day per week )	✓		Disco concept days ( on day per week )	✓	
Hit parade	✓		Interactive games	✓	

### SPORTS and ACTIVITIES

ACTIVITY	FREE OF CHARGE	WITH FEE	ACTIVITY	FREE OF CHARGE	WITH FEE
Morning GYM	✓		Pool Games	✓	
Dance Courses	✓		Dart	✓	
Step Aerobic	✓		Brain teaser	✓	
Table Tennis	✓		Water Gym ( Pool)	✓	
Boccia	✓		Water Polo ( Pool)	✓	
Beachvolley	✓		All Water Sports		✓
Fitness center	✓		BBP Gym	✓	

### OTHER SERVICES (FREE OF CHARGE-WITH FEE)

All fresh squeezed fruit and vegetable juices		✓	Deck chairs and sun umbrellas	✓	
Imported champagne		✓	Wireless internet normal speed in the Lobby area, public areas and in the rooms (with the guest's own device)	✓	
All drinks demanded in bottles		✓	Beach and pool towels (with deposit, second towel change on the same day with fee)	✓	
Special produced local and import wine.		✓	Luxury imported drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,)		✓
A la Carté restaurants		✓			

### SPA & WELLNESS

SERVICES	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Indoor Pool (winter season)	✓		Capsule Treatment		✓
Sauna	✓		Massage		✓
Turkish Bath	✓		Skin care		✓
Steam Bath, Relax room	✓		Body Treatment		✓
Jacuzzi (during the winter season.)	✓		Doctor-Nurse (24 hours available in emergency cases)		✓

\*Children under the age of 12 are not allowed to use Turkish Bath, Steam Bath and Sauna

### MINI CLUB (QUEN CLUB)

AGE	MINI CLUB	ACTIVITY	ALL INCL.	APRIL 1st – OCTOBER 31th
4 – 12 age (Children under the age of 4 should be accompanied by parents)	Mini disco, children's play area	Face Painting, Table Game, Handworks and hobby Works, T-shirt painting (extra charge), boccia, bowling, mini football (on the beach), mini basketball, water gym, pool games, water polo, slide racing	✓	10:00 - 12:00 14:30 - 17:00

### POOLS

Pool	Outdoor	Indoor	Heated	Soft water	In the garden	Deep	m <sup>2</sup>
Big pool	✓			✓	✓	140 cm	2500
Slides pool	✓			✓	✓	110 cm	250
Children water slide pool	✓			✓	✓	80 cm	250
Outdoor children pool	✓			✓	✓	40 cm	200
Indoor pool		✓		✓		140 cm	460
Indoor children pool		✓		✓		35 cm	10

### AQUAPARK (10:00-12:00 /14:00-16:30 ) (Children less than 10 years old can use with a written permission of parents )

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
<b>Rafting Slide</b> Lengt 102,94 m Height 10,35 m	✓		<b>Multi Slide</b> Lengt 36,96 m Height 10,35 m	✓	
<b>Black Hole</b> Length 96,15 m Height 10,35 m	✓		<b>Kamikaze</b> Lengt 77,00 m Height 10,35 m	✓	
<b>Body Slide</b> Length 37,25 m Height 10,35 m	✓				

### FOR CHILDREN ( Children under the age of 15 can use )

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
<b>Kidscompact Slide</b> Lengt 23,86 m Height 2,95 m	✓		<b>Kidsfill Slide</b> Lengt 10,95 m Height 2,95 m	✓	
<b>Kidswide Slide</b> Lengt 10,25 m Height 2,95 m	✓				

**LUNAPARK ( 19:00-21:30 ), For Adults ( Children under the age of 7 need written permission from their parents)**

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Discovery (maximum capacity 8 pax)	✓		Gondola (maximum capacity 24 pax)	✓	
Ferris Wheel (maximum capacity 48 pax)	✓		Dodgems (maximum capacity 16 pax)	✓	

**LUNAPARK For Children**

SERVICE	FREE OF CHARGE	WITH FEE	SERVICE	FREE OF CHARGE	WITH FEE
Swing (maximum Capacity 19 pax)	✓		Trampoline ( Maximum Capacity 4 pax )	✓	

\*\* Children under the age of 3 are not allowed to use the Trampoline. Max weight 60 kg per person.

\*\* Aquapark and Lunapark are open dependent on weather conditions.

\*\* There is also two Jacuzzi, which are 100 cm in depth and 10 m<sup>2</sup> in size, located in our indoor pool area.

\*\* The indoor swimming pool is open from 01.11 till 31.03 to use.

**ROYAL ALHAMBRA PALACE MEETING ROOM**

	Width M	Lenght M	M2	Height M	Banquette Style	Class Style	Theatre Style	U Style	I Style
Alcazaba	32	35	1120	3,00	600	650	750	75	60
Granada	24	30	720	3,00	300	350	450	50	40
Aragon	12	20	240	3,00	110	130	180	40	30
Fuaye	10	28	280	3,00	*	*	*	*	*

**TECHNICAL MATERIALS**

- Barcovision, Barcovision curtain, Barcovision voice system
- Wired microphone, Wireless microphone, Stand microphone, Head set,
- Flip Chart, Board Pen, File & pen

\*\* For further information please contact Sales & Marketing Department.

**CONCEPT POLICY AND PROCEDURES**

1. All beverages will be served in glasses, there is no bottle beverage service.
2. All beverages will be served to the table by the service staff (except breakfast).
3. Service staff has the right to refuse to serve alcohol in case of a guest being heavily under the influence in order to maintain guests well being.
4. Imported luxury drinks (12 years+ whisky, cognac, bourbon VSOP/XO etc,) and some imported drinks are not inclusive.
5. There are kettle, coffee/ tea facilities in all rooms.
6. There are soft drinks and beer in the Mini bar which are daily refreshed.
7. A la carte restaurants are available only with reservation in advance and with service charge.
8. A la Carte restaurants will serve our guests in case to reach specified number of reservations, operating dates and times will be determined by the conditions of the season.
9. Room service is extra charge.
10. All fresh fruit and vegetable squeezed juices are extra charge.
11. There is no alcoholic beverages service for those under the age of 18.
12. According to the dress code of our hotel, guests who wear clothes such as shorts, swimsuit, slippers cannot be let into

the restaurants.

13. Animation activities (place and times), food and beverage outlet's opening time and days will be determined by the management according to the seasonal operation.
14. Complimentary and extra services may be altered during the season depending on the supply of some imported and local goods.
15. Travel agencies need a confirmation from the hotel sales department before printing catalog text. The Hotel is not responsible for any wrong information printed without approval.
16. It is forbidden to use iron, water pipe etc. in the rooms. In case of any damage to the room it will be charged to the guest.
17. All import drinks served are permitted by Customs Directorate.
18. According to the Turkish Law smoking is prohibited Indoor areas.
19. There are wristbands provided by reception, for guest safety and also to be able to use the hotel facilities.
20. Royal Alhambra Palace 2. And 3. person reserves the right to make changes to the concept without providing any information to the institutions.